e-ISSN: 2394-4161 p-ISSN: 2349-1701

MIJBR

MITS International Journal of Business Research

A Biannual Publication of MITS Research Centre in Management Science

Volume: 10 Issue: 2 July- Dec 2023

Editor-in-Chief: Dr. D. Pradeep Kumar

Professor, Department of Management Studies, Madanapalle Institute of Technology & Science

Madanapalle - 517325. Off: 08571280255 Extn. 50, Mob: 09100973283

Associate Editor: Dr. N. Seshadri

Assistant. Professor, Department of Management Studies, MITS, Madanapalle, Chittoor (Dist), AP, INDIA Mob: 9100973237

Editorial Board	Advisory Board	
Dr. D. Pradeep Kumar Professor, Department of Management Studies, MITS, Madanapalle, Chittoor (Dist), AP, INDIA.	Prof. L. Venugopal Reddy Former Chairman, The Andhra Pradesh State Council of Higher Education, Hyderabad, Telangana, INDIA.	
Dr. Nagy Henrietta Professor, Institute of Regional Economics and Rural Development, Szent István University, Gödöllő, HUNGARY. Dr. Srinivasan Pillay Professor in International Education, Department of Public Management and Economics, Durban University of Technology, Durban, SOUTH AFRICA.	Dr. Ranjeet Nambudiri Associate Professor, IIM, Indore, INDIA. Prof. Cynthia Menezes Prabhu Professor, Dept. of Management Studies,	
	Bangalore University, Bengaluru, Karnataka, INDIA. Dr. Udo Braendle	
Dr. Choon-Yin Sam Head, Research and Planning, PSB Academy, SINGAPORE.	Chair, Department of Business and Economics, American University in Dubai, DUBAI.	
Dr. P.V. Narasaiah Professor of Commerce, Sri Venkateswara University, Tirupati, A.P., INDIA.	Dr. N. Vijaya Bhaskar Choudary Secretary & Correspondent, MITS, Madanapalle, Chittoor (Dist), AP, INDIA.	
Dr. R. Thulasi Ram Naidu Professor & Head, Department of Humanities, MITS, Madanapalle, Chittoor (Dist), AP, INDIA.	Dr. D. Pradeep Kumar Professor, Department of Management Studies, MITS, Madanapalle, Chittoor (Dist), AP, INDIA.	

Disclaimer

- The Views expressed by Authors in MIJBR-MITS International Journal of Business Research are not necessarily be endorsed by the management.
- It is an International Indexed Journal
- Copy right © 2014. All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means, electronic, photocopying, and recording.
- ISSN No. 2349-1701
- All disputes are subjected to Madanapalle Jurisdiction only.
- All correspondence relating to the journal may be addressed to:

MIJBR- MITS International Journal of Business Research

MITS Research Centre, Madanapalle Institute of Technology and Science, PB.No: 14, Kadiri Road, Angallu, Madanapalle-517 325. Chittoor Dt. A.P. India. Phone: +91-8571-280255, 280706 Fax: 08571-280433

www.mits. ac.in, E-mail: mijbr@mits.ac.in

EDITORIAL

Greetings to all the readers. Continuing the tradition of presenting the captivating research articles to the readers, this issue also covers certain thought-provoking papers in the contemporary business world.

Dr. N. Seshadri, & Dr. D. Pradeep Kumar, in their article entitled on "A Study on The Process of Human-Centric - Design Thinking" Their study explores the concept of Design Thinking—how it works, how it can be implemented in business and real life, and why it has become a crucial skill in today's dynamic world. Design Thinking revolves around a deep understanding of the people for whom we are designing products or services. It emphasizes empathy, questioning assumptions, reframing problems, and taking a hands-on approach through experimentation, prototyping, and testing.

Sowjanya, in her article entitled on "Exploring the Impact of Cross-Cultural Management on Individual & Team Outcome: A Study on Mediating Role Of Empowerment" their article study today's globalized economy, the workforce is becoming increasingly diverse, with individuals from varied cultural backgrounds coming together in organizational settings. This dynamic shift has given rise to the importance of cross-cultural management (CCM), a strategic approach that enables managers and organizations to effectively lead culturally diverse teams. Cross-cultural management not only influences interpersonal relationships within organizations but also impacts both individual and team-level outcomes such as job satisfaction, motivation, productivity, and collaboration (Thomas & Peterson, 2017). However, the effectiveness of cross-cultural management practices often depends on the presence of mediating factors that can facilitate or hinder their outcomes. One such critical factor is employee empowerment, which refers to granting employees autonomy, authority, and the confidence to make decisions and take actions that align with organizational goals (Spreitzer, 1995).

Dr. S. Aneel Amrutha Raju^{1,} Mr. T.Md. Imthiyaz Ahammed^{2,} their article entitled on "revolutionizing marketing: the impact of ai and digital innovation in Rayalaseema region of Andhra Pradesh" their article explain about the businesses in this region are increasingly adopting AI-driven marketing strategies to enhance customer engagement, optimize campaigns, and improve decision-making. This study explores the impact of AI on personalized marketing, predictive analytics, voice search optimization, chatbots, and content automation in the Rayalaseema region. It examines how local businesses, particularly in retail, education, and agriculture, are leveraging AI to reach their target audience effectively. Additionally, the study highlights the challenges faced in AI adoption, such as technological infrastructure, digital literacy, and cost constraints. The findings provide insights into the role of AI in revolutionizing marketing strategies in emerging markets like Rayalaseema, offering recommendations for businesses to maximize AI-driven growth and innovation.

K. Rishnika Sastry & B. Sreekanth, in their study entitled on "Blockchain Technology in Supply Chain Management: A Comprehensive Review" Blockchain technology has revolutionized supply chain management by enhancing transparency, traceability, and operational efficiency. This review explores the evolution of blockchain from its early conceptualization to its current applications across various industries. It analyzes blockchain's role in addressing supply chain challenges, including cost reduction, quality monitoring, risk management, and sustainability. The paper also discusses the concept of smart contracts, their impact on business operations, and practical applications. Finally, the paper highlights the challenges hindering blockchain adoption and provides future directions for

research and practice.

M. Imthiyaz Ahammad, in his article entitled on "Women's Education in the Nandyal Region: A Study on the Status of Panyam, Pulimaddi, and Koratamaddi in Nandyal District" the article explain eeducation role in the empowerment and socio-economic development of women, particularly in rural areas. This study explores the status of women's education in the Nandyal region, focusing on the villages of Panyam, Puli Maddi, and Korat Maddi in Nandyal District. The research aims to assess the literacy rates, access to educational resources, socio-cultural barriers, and government initiatives impacting female education in these areas. Through surveys, interviews, and data analysis, the study highlights key challenges such as financial constraints, early marriages, and societal attitudes toward girls' education. Additionally, it examines the role of local policies and community efforts in promoting educational opportunities for women. The findings suggest that while progress has been made, significant gaps remain in achieving gender parity in education. The study concludes with recommendations to enhance educational accessibility and encourage community participation in supporting women's education for sustainable development in the region.

$\label{eq:mijbr} \mbox{MIJBR / Vol. 9 / Issue 1 / January-June 2022 ----- e-ISSN: 2394-4161}$

p-ISSN: 2349-1701

MIJBR / `	Vol. 10 / Issue 2 / July - Dec 2023		e-ISSN: 2394-4161
			p-ISSN: 2349-1701
	MITS INTERNATIONAL JOURNAL OF	BUSINESS RESEARCH	
	Volume 10, Issue	2	
	List of Papers		
S. No.	Title of the Paper	Author/s	P. No.
1.	A study on the process of Human Centric design thinking Process	Dr. N. Seshadri Dr. D. Pradeep Kumar	1-4
2.	Exploring the Impact of Cross-Cultural Management on Individual & Team Outcome: A Study on Mediating Role Of Empowerment.	Sowjanya	5-13
3.	REVOLUTIONIZING MARKETING: THE IMPACT OF AIL AND DIGITAL INNOVATION IN RAYALASEEM REGION OF ANDHRA PRADESH	N. T. N. 1. T. 41	
4.	Blockchain Technology in Supply Chain Management: A Comprehensive Review	K. Rishnika Sastry B. Sreekanth	21-23
5.	Women's Education in the Nandyal Region: A Study on the Status of Panyam, Pulimaddi, a Koratamaddi in Nandyal District'	nd M. Imthiyaz Ahammad	24-28